



Demands and Needs Statement

Volkswagen Commercial Vehicles Extended Warranty is designed for anyone driving a Volkswagen Commercial Vehicle wanting to protect themselves against the costs of repairing or replacing components following their failure and wanting to ensure their vehicle is repaired by a Volkswagen Approved Van Centre.

You may already possess alternative insurance(s) for some or all of the features and benefits this type of policy provides. It is your responsibility to investigate this.

Please note that - should you buy Volkswagen Commercial Vehicles Extended Warranty in connection with other goods or services - the buying of the Volkswagen Commercial Vehicles Extended Warranty is not compulsory to obtain the other goods or services.

Cover eligibility

To be eligible to benefit from this cover, you must confirm the following statements are correct:

- You don't live in the Isle of Man or the Channel Isles.
- You are not in the motor trade or deal with the buying, selling or repairing of motor vehicles.
- Your vehicle must not be used for hire or reward, public services (e.g. emergency services), professional instruction, competition or off-road use, motor rally, speed or duration tests or any practice for these events.
- Your vehicle has not done more than 120,000 miles.
- Your vehicle was not manufactured by anyone other than Volkswagen Commercial Vehicles.
- Your vehicle is not a kit car, grey import or powered by fuel cell(s) or LPG.
- Your vehicle has not been modified from the manufacturer's specification (manufacturer fitted optional extras are not classed as being a modification).
- You must make sure your vehicle is serviced in accordance with the manufacturer's schedule.